



TERMS AND CONDITIONS 2026

Piano tuition is offered as per the below:

Fees:	£50 per hour
	£40 per 45 minutes
	£30 per 30 minutes

Payment Schedule:

Payment for piano lessons is by BACS paid in advance following the Wirral school terms with breaks during the school half term holidays.

The following conditions apply to this Agreement:

Conditions:

1. Payment for piano tuition will be via an invoice, which will be sent out approximately 7/10 days prior to its due date by email.
2. By commencing lessons, it is expected that as far as possible you/your child will be available for scheduled lessons. Only in exceptional circumstances will I be able to give credits for lessons. Lessons cancelled without notice (24 hours) will not be credited.
3. In the situation where I need to cancel a lesson, there will be no charge, and a credit will be forwarded to the next invoice. I will give as much notice as possible.
4. **Sickness policy** – if your child is absent from school due to illness on a lesson day then please do not bring them along to their piano lesson. With sufficient notice, and if your child is feeling well enough, a lesson can be given online. Unfortunately, I cannot give credits for lessons missed due to ill health. I will endeavour to reschedule a missed lesson, when enough notice has been given, but this cannot be guaranteed and depends on what lessons I have scheduled for that week/if there are any cancelled slots available.

5. Planned Holidays – I ask that a minimum of **four weeks' notice** is given should you/your child have a holiday or trip away.

6. Lessons will usually be suspended during holiday breaks between academic terms and during half term breaks, as determined by Wirral Borough Council. Sometimes I may be able to offer extra lessons during half term or the school holidays. Students will be advised as and when these are available.

7. In the event of you/your child wishing to discontinue/suspend lessons, at least **four weeks' notice** is required. There can be no refunds for unused lessons. I will also give at least four weeks' notice for when I will no longer be available for teaching.

8. Should you or your child have any medical conditions that I should be made aware of, please advise me as soon as possible.

9. All students must use the hand sanitiser provided before sitting down to play. Lessons will take place in a well-ventilated room.

10. Any face-to-face lessons will usually have a short interval between each pupil to allow time for me to sanitise the piano and studio. Please do not be late/early for your lessons so I have the appropriate time to do this.

11. Please ensure that you/your child turns up to their lesson with the appropriate music books and notebooks.

12. I make every effort to improve the knowledge and ability of my students, but a student cannot be expected to improve unless he/she practises between lessons and follows up on what we have been working on.

13. For a child pupil, I would expect the parents to oversee practice sessions between lessons and to encourage regular practice.

14. **Online Lessons** – Covid has shown that it is possible to deliver quality piano lessons online, however it is not my preferred method of teaching. Please only use this option as a last resort, such as isolation, illness requiring a day off school or a one-off essential reason. For safeguarding purposes, an adult must be within earshot for a child's lesson, and it is their responsibility to ensure their child has all the necessary materials *before* the lesson begins.

This Agreement runs until terminated as in (7) above.

Vanessa Wight, DipABRSM, Cert PTC, MISM